DISCLAIMER

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In addition to the registered office, users can write to the following address: <u>customercare@nnormal.com</u> where they can send their requests, queries or complaints.

Access to and use of the Website give you the status of User, which implies adherence to this version of the Disclaimer published at the time it is accessed. If you do not agree with it, you should refrain from accessing the Website or using the services that are provided through it.

This Disclaimer is governed by the principles of the law and good faith. The User undertakes to use the Website, as well as the information or services provided, in accordance with the law, morals, good practices and public order. Unauthorised use of the

information contained on this Website, its resale or the infringement of third-party rights, will give rise to the legally established responsibilities.

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THE NORMAL COMPANY accepts no responsibility for the misuse or misappropriation of the content or information published on the Website. The user acknowledges and accepts that all information and/or content accessed through the Website are for their sole and exclusive personal use and are non-transferable. The transfer to third parties of any type and form of all or part of the information and/or content the user may have access through to the Website is prohibited.

Registration

It is not necessary to be registered on the website for access and navigation. Nevertheless, Users who wish to do so may register on the website and obtain exclusive benefits such as a faster purchase process, special offers, news of events and exclusive draws for registered users, reviewing order status, etc.

THE NORMAL COMPANY undertakes to process all data from registered users in accordance with the <u>Privacy Policy</u>.

The User undertakes to provide true, accurate and complete data, as well as to update all the data provided so that they remain true, accurate and complete.

After registration, the User undertakes to safeguard and diligently use his/her passwords, as well as to immediately notify THE NORMAL COMPANY of any incident, such as theft, loss, or unauthorised access, that enables the wrongful use thereof, in order that they can be immediately cancelled. THE NORMAL COMPANY accepts no responsibility for the consequences arising from the wrongful use of passwords.

The passwords of each user are personal and must not be used by third parties. Their use by others is prohibited due to the risk of identity theft.

The user registration process is considered a formalisation of a legally binding contract between THE NORMAL COMPANY and the user, in accordance with the terms of this Disclaimer and the registration conditions included therein.

The registered user acknowledges that he/she has read and understood the terms and conditions of this Disclaimer and the registration conditions included therein, and that he/she agrees to comply with all its provisions. Likewise, he/she acknowledges that he/she has read and accepted the <u>Privacy</u> <u>Policy</u>.

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We make every effort to ensure that the information and content on the Website is truthful and error-free. However, we cannot guarantee that it does not contain typographical errors, undertaking to modify or correct any errors or deficiencies that are detected. We reserve the right to modify the content of the Website without prior notice.

Links

To enhance Website performance, links to third parties may be included, which our Disclaimer and Privacy Policy are not applicable to and are outside the control of THE NORMAL COMPANY. Hence,

these sites must have their own separate Privacy Policy and Disclaimer and although we endeavour to protect the integrity of our website, THE NORMAL COMPANY cannot be held responsible, nor can it be considered as such, for the content and activities of these websites. If you visit or access these websites it is, therefore, under your responsibility.

Privacy and Cookies Policy

To learn more about our Privacy and Cookies Policies, please go to our <u>Privacy Policy</u> and/or our <u>Cookies Policy</u>.

Guarantees and Limitation of Liability.

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No Waiver

Should THE NORMAL COMPANY fail to apply any of the provisions specified in the previous points, under no circumstance shall this be understood a waiver of said provision.

Applicable Law and Jurisdiction:

This Disclaimer is subject to Spanish law. The Parties agree to settle any disputes or conflicts out of court and only in the event that it is not possible, the parties will submit to the Courts that by law correspond to them, unless the User is considered a consumer and user, in which case any dispute will be settled by the Courts of the User's place of residence.

In that case, we inform you that, as a consumer and user, you have the right to request an out-of-court resolution of consumer disputes through the online dispute resolution platform developed by the European Commission, accessible through the Internet address http://ec.europa.eu/consumers/odr/.

Contact Us

If you would like to send us your comments, queries, complaints or any other issue regarding our website, please write to the following postal address: THE NORMAL COMPANY, C/ Cuartel 91, 07300, Inca, Majorca, Balearic Islands, Spain. You can also send an email to <u>customercare@nnormal.com</u>, or get in touch through the contact section of the Website.